



## Frequently Asked Questions - Boxing Day Sale 2024

### General Questions

#### What is the sale offer?

40% off cabins, tents, rooms, and sites at participating Discovery Parks and Resorts locations. Available dates vary by location.

#### When does the sale start and end?

- Early Access: Friday, 20 December 2024.
- Public Launch: Thursday, 26 December 2024.
- Sale Ends: Tuesday, 31 December 2024.

#### When can I book my stay?

This offer is valid for stays between 1 February 2025 and 30 June 2025. Please note that available dates vary by location.

#### Can I book directly with the park or by phone?

This is an online-only offer. All bookings must be made through the Discovery Parks website.

#### Does this offer apply to El Questro properties?

This offer is valid at Emma Gorge and The Station **only**. The offer **is not valid at The Homestead**. Available booking dates for Emma Gorge and The Station are from 1 May to 30 June 2025. To book at these properties, visit the [El Questro website](#) and use the code “BDAY24ELQ” at checkout.

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### Available dates

#### Where can I find available booking dates for each park?

Each park’s available booking dates are listed under “Full Conditions” on the Deals Page and on each individual park page. Available dates vary by location.

#### How does this affect booking availability?

You will not receive the discounted offer if you make a booking outside of the available booking dates; however, if your booking includes eligible dates as well as non-eligible dates, you will receive a discount for the eligible dates only.



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### Booking Questions

#### **What's the minimum stay requirement?**

A minimum of two nights is required to take advantage of this offer.

#### **Can I cancel or modify my booking after it's made?**

No, this sale is non-refundable and bookings cannot be cancelled or modified.

#### **Is full payment required upfront?**

Yes, 100% pre-payment is required at the time of booking.

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### Eligibility Questions

#### **Can I use this offer for an existing booking?**

No, this offer is for new bookings only.

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### Participating Properties

#### **Which properties are participating in the sale?**

Please visit our [Deals & Promotions page](#) to view all participating properties.

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### Other Questions

#### **Where can I find more details about the sale?**

All the sale details are available on the [Deals & Promotions page](#).